

CASE MANAGEMENT

ADVANTAGE
WORKCOMP SERVICES

Case Management

Sometimes, a workers' compensation claim doesn't end with the initial medical treatment. Injured employees may need long-term care and attention before they are ready, if ever, to return to work.

That's where Advantage WorkComp Services' On-Site Case Management comes in. Our team of registered nurses has extensive clinical experience, training and certification in medical and vocational rehabilitation.

On-Site case managers partner with physicians in planning and expediting care to get the injured worker back on the job or working at the optimal level allowed by their disability. Coordinating such care isn't possible over the phone. Our managers visit with injured workers and physicians to facilitate appropriate quality care, which keeps costs down for insurance companies and employers.

In cases of long-term, catastrophic injuries, Advantage's case managers assess, plan, implement, coordinate, monitor and evaluate options and services for the best possible medical treatment. But our attention does not stop with the



injured worker. Our case managers direct injured workers' families to community resources to help them find adequate support services. Case managers also design and implement life care plans to estimate claim reserves for long term, high dollar claims.

No distance is too great. No treatments are overlooked. No long-term options are bypassed. The goal of Advantage's Case Management is to minimize costs, control claims reserves and direct medical costs toward functionality and employability of injured workers.

Service specifications on reverse.

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Advantage's medical case managers are Registered Nurses with specialty certifications in disability, rehabilitation and case management. Nurse case managers will provide on-site evaluation and assessment of the injured worker's home and medical needs. They also coordinate with physicians and other health care providers to establish a medical rehabilitation program to facilitate the injured worker's recovery and eventual return to work and/or productivity.

Services

- On-site evaluation and assessment:
 - Acute/post-acute setting
 - Injured worker's residence
 - Physician's office

- Coordination of medically recommended/necessary services:
 - Physical therapy, speech therapy, occupational therapy
 - Durable medical equipment
 - Home health care
 - Pain management
 - Transportation
 - Development of functional restoration plan of care
 - Home modifications

- Communication - direct and written with the claims adjuster related to the injured worker's recovery progress.

- Medical record/file review with claims adjuster.

- Bilingual (Spanish) support.